



## CV

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### **Summary**

PhD in Management and Development, former employee in Palestinian Ministry of Local Government, worked in the field of human resources management and also strategic planning and quality assurance, former Dean of College for Graduate Studies and scientific Research, assistant Vice President for Academic affairs . AL-Istiqlal University.

### **Academic Information**

2008 - Ph.D. in Management and Development (Public Administration) with excellent grade Abdelmalek AL-Saadi University - Morocco.

2003 - Master of Business 2019- Dean of Faculty of Graduate Studies and Scientific Research, AL-Istiqlal University.

With very good grade - Al-Quds University - Palestine.

2001 - BA of Business Administration with very good grade -Al-Quds Open University -Palestine.

### **Work Information:**

Dean of Scientific Centers - AL-Istiqlal University (2021/2022).

Assistant Academic Vice President for Postgraduate Studies and Scientific Research - AL-Istiqlal University (2020/ September 2021).

Dean of Faculty Graduate Studies and Scientific Research at AL-Istiqlal University (2019/2020).

Assistant President for Planning, Development and Quality – AL-Istiqlal University February 2017 - September 2019.

Faculty member – Faculty Administrative Sciences – AL-Istiqlal University (since September 2015 until now).

Several positions in Palestinian Ministry of Local Government, (2003-2015) most recently Deputy Director of Human Resources Development and Training.

Part-time faculty member, Al-Quds Open University, Bethlehem Branch, 2004-2015.

## **Research, books, conferences**

### **Researches**

Measuring Recipient Satisfaction of the Service in the Public Service Centers in the Palestinian Municipalities, (Joint) , Scientific Journal of Al-Quds Open University, No. 35, 2015, Palestine.

Principles and classifications of creativity and innovation and their relevance to contemporary business system, Refereed Scientific Journal of Al-Arabi Bin Mahdi University - Issue 6, December 2016, Algeria.

The role of (governmental, private and civil sectors) in solving the problem of unemployment of graduates from Palestinian universities, the Scientific Journal of Istiqlal University - Volume 1, Issue 2, 2017, Palestine.

Knowledge Management and its Relation to the Level of Excellence in Performance from the View Point of Faculty Members at the AL-Istiqlal University, the Refereed Scientific Journal of Istiqlal University - Volume 3 Issue 1, 2018, Palestine.

The Role of Transformational Leadership - between Challenges and Opportunities - in Applying the Comprehensive Quality at Al-Istiqlal University in Palestine, European Journal of Business and Management ,Vol 11,No.36 ,2019,USA.

The Impact of Administrative Training on the Performance of the Municipalities of Jerusalem's Municipalities, Al-Aseel Journal for Economic and Administrative Research, Abbas Lghor Khenchela University, Publication in the June issue (2020), Algeria.

Managing the Corona pandemic crisis and its impact on local production in Palestinian business companies, Al-Mayadin Economic Journal - Volume 4, Number 1, 2021, pp. 7-32, Algeria.

### **Unpublished Researches**

2008- Governance in the management of local affairs in Palestine" -PhD thesis.

Enhancing the competitiveness of business organizations in the context of globalization and uncertain environment (corporate governance and engineering).

The Administrative Status of Palestinian Meat Industry Companies, an Empirical Study on Al-Hayat Foodstuff Company.

Human Resources Management and Development Strategies to meet the Challenges of Globalization and its Possibility to Apply in the Palestinian Health Sector.

Palestinian Consumer Protection Law: Theory and Practice from the Perspective of Retailers. Field Study on Retail Stores in Jerusalem Governorate.

### **Books**

Public Administration,(joint), (entries-elements-skills) 2021, (Curriculum in AL-Istiqlal University).

Management training (under authoring).

### **Conferences**

2019 - 2nd International Conference, Quality in Higher Education, Ibn Zahar University, Agadir, Morocco.

2016 - International Scientific Conference, Sustainability and Performance Excellence in Organizations in an Uncertain Environment, University of Jordan and Al-Quds Open University, held at the University of Jordan – Jordan.

2015 - 14th Scientific Conference, Business Innovation Management, Al-Zaytoonah University, Jordan.

2014 - Fourth Scientific Conference, Human Resources Development, Palestine National University, Palestine.

### **Service**

Strategic Plan 2017-2020 (Team Leader)

Institutional Self-Assessment Program 2018 (Team Leader)

Models guide according to quality assurance standards (Team Leader).

Holding several training courses at the University regarding public administration and strategic planning for officers of the Palestinian security services and colleagues from academic and career staff.

### **Some of training courses**

2004- Local Government Administration - Pecdar Foundation, Palestine

2004 - Public servant and civil service law - Aman / Palestine.

2006- Training of trainers - UNDP / Jordan.

-2007-Training of trainers -Arab experts in engineering and management Team / Egypt.

2007 -Trainer of trainers in the field of local government - UN HABITAT Palestine.

2008-Capacity Building and Project Preparation - General Administration of Joint Councils / Palestine.

2008-Tenders and purchase -Belgian Technical Cooperation / Palestine.

2009- Regional Planning and Development Department - JICA / Japan.

2009- Strategic Planning - Belgian Cooperation BTC / Palestine.  
2009- Financial Analysis - Birzeit University, Palestine.  
2009- Evaluation of employees and organization, JICA, Palestine.  
2010- Distance learning and e-learning - Al-Quds Open University, Palestine.  
2011- Fundamentals of hardware, software, and the Internet IC3 Palestine.  
2012 -Teaching electronic courses - Al-Quds Open University, Palestine.  
2012- Open and E-Learning - Al-Quds Open University / Palestine. 2012  
2012- Statistical Analysis - SPSS Program - Palestinian Central Bureau of Statistics.

### **Experience**

Dean of Faculty of Graduate Studies and Scientific Research, AL-Istiqlal University.

Assistant President for Planning, Development and Quality, AL-Istiqlal University.

- Master Thesis as an external examiner at Al-Quds University.

Faculty member, Faculty of Administrative Sciences, AL- Istiqlal University.

(faculty member - part-time) Al-Quds Open University.

Online teaching (virtual classes)

Individual management - several administrative positions in the Ministry of Local Government.

Workshop facilitator to review the strategic plan of the Palestinian Municipal Finance Fund.

President of first local council (municipality) of AL- Swahreh AL- Sharqayah village.

Certified trainer from Ministry of Local Government, UNDP and UN HABITAT in training and training of trainers (TOT), in administration and strategic planning.

Member of many committees at AL-Istiqlal University.

### **Personal skills**

Ability to work within a team and to lead and manage a team

Decision-maker in changing circumstances.

Ability to work under pressure and with the least instructions and directions.

Good knowledge in using computer (office programs) and Internet application.

Driving license.

**Teaching at Al-Quds Open University since 2004 until 2015.**

Principles of administration  
Management in the Arab and Islamic heritage  
Strategic management  
International Management  
Local Administration in Palestine and the Arab World  
Quality Management and Specifications (Comprehensive Quality)  
Insurance management  
Sales Administration  
Purchase and storage management  
Production Operations Management  
Crisis Management  
Human Resources Management  
Organizational behavior  
Organization, methods and office management  
Business correspondence  
Palestinian Economy  
Islamic Economy  
Microeconomic  
Macroeconomic  
History of Economic Thought  
Investment Basics  
Money and banks  
Principles of Marketing  
Marketing Services  
Commercial Law  
Principles of Law and Human Rights  
Electronic Business  
Pricing policies  
Supervising BA graduation projects

**Teaching at AL- Istiqlal University since the first semester 2015 until now.**

Organization and Management  
Local Administration in Palestine  
Oversight in management  
Contemporary administrative issues  
Public Relations in Management  
Public - Private Partnership  
Development Management  
Strategic management  
Supervising BA graduation projects  
Principles of Public Administration - Master of Public Administration  
Good Governance - Master of Public Administration

Oversight in the public sector - Master of Public Administration  
Professor of Postgraduate Studies in Public Administration - Al-Istiqlal  
University and Hebron University.  
Supervisor - master theses, students of public administration  
Examiner of many MA theses at Al-Istiqlal University, Al-Quds  
University and Hebron University

### **Hobbies**

Volleyball  
Riding motorcycles  
Medicine and applied scientific researches  
Classic music

### **Languages**

Arabic / Mother Language  
English / reading, writing and conversation - very good  
Hebrew / reading, writing and conversation - Very good  
French / acceptable understanding